



Teladoc[®]
HEALTH

SOLO Pro

A clear view into more efficient patient care



Ensure clinical readiness with a comprehensive, in-room device*

Our Inpatient Connected Care solution, enabled by the new SOLO Pro, allows for remote monitoring of up to 25 patients** and simultaneous clinical consultations maximize staff capacity, giving nurses more focused time on patient care.

The current workforce shortage requires a new approach to care delivery.

Seamless implementation and integration

As a key part of an enterprise telehealth platform, our virtual inpatient care solution addresses a wide range of use cases. It's ready to go right out-of-the-box and can be installed with minimal disruption inside patient rooms. This all-in-one design converts inpatient room TVs into a telehealth endpoint, without intervention from the bedside staff.





Improved patient and staff experience

The Inpatient Connected Care solution, enabled by the new Teladoc SOLO Pro, includes a Bluetooth remote control that allows the patient or bedside staff to request assistance from the virtual nurse quickly and easily. The patient can continue to watch TV while waiting for the virtual nurse to join and immediately upon completion of the telehealth session. Similarly, care team members can resume their activities, such as charting, while waiting for a virtual nurse to join.

The SOLO Pro's pan-tilt-zoom camera and 2-way audio/video capabilities allow the virtual nurse or other care team member to have a virtual consult with the patient without disrupting the virtual monitoring session. Both cameras can be in use by different team members at the same time.

Key features:

Virtual monitoring**:

- Ability to monitor up to 25 patients remotely via live video
- 2-way audio for patient communication
- Ability to add or remove patients without disrupting the sitter's view of other patients
- Ability to seamlessly transfer patient video stream to new user as shifts change
- Pre-recorded audio commands in 35 different languages allows for immediate patient redirection in the patient's native language
- Ability to temporarily hide patient video for privacy
- In-platform documentation of remote interventions supports real-time clinical decision-making
- Low-light visibility

Virtual consults:

- 2-way audio-video consults between patient and virtual care team members without disrupting active remote monitoring
- High definition pan-tilt-zoom camera with box zoom supports seamless workflows and high-quality video clarity
- Low light/IR technology for nighttime rounding
- Ability to dock away from patient when not in use
- "Virtual knock" and privacy mode give patients the opportunity to accept or decline virtual visit before cameras are turned on
- Option to invite family members, additional care team members, and/or interpreters to video sessions via email or SMS text (no app to download)

* Use of the word "device(s)" refers to Teladoc Health telehealth products, not medical devices as defined in Section 201(h) of the FD&C Act.

** Virtual monitoring will be generally available in October 2023

Learn More: TeladocHealth.com | engage@teladochealth.com

About Teladoc Health: Teladoc Health is empowering all people everywhere to live healthier lives by transforming the healthcare experience. Recognized as the world leader in whole-person virtual care, Teladoc Health leverages clinical expertise, advanced technology and actionable data insights to meet the evolving needs of consumers and healthcare professionals.

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