

SOLO ProCart*

A cost-effective, scalable approach to virtual care

Ensure clinical readiness and mitigate workforce challenges

Current workforce challenges require a new approach to care delivery. Optimize efficiency by maximizing staff capacity and giving staff more focused time for bedside care.

The SOLO ProCart enables accessible virtual care through a device** that can seamlessly provide virtual consults and virtual sitting simultaneously. Easy to use and support with a minimal footprint, the SOLO ProCart serves as a low barrier to entry for the many benefits of an enterprise virtual care strategy.

Transforming care delivery and reach

Teladoc Health offers a fully integrated suite of connected care solutions to help hospitals and health systems of all sizes provide a cost-effective, high-quality telehealth experience to their patients and care providers.

The SOLO ProCart is just one part of an enterprise-wide virtual care solution designed to support personalized care in any environment and harness data analytics through a single platform.

The SOLO ProCart is optimized for a wide range of use cases, including:

- Stroke
- Behavioral health
- Virtual nursing
- Urgent care
- Virtual rounding
- Inpatient care
- Virtual consults
- Virtual sitting
- Ambulatory care



Key benefits



24/7 proactive (or fleet) monitoring ensures that telehealth devices are always ready for virtual consults, a critical requirement for high-acuity clinical situations



Compact size and long battery life ideal to move for any care setting



Always-on capability ensures clinicians the ability to deliver the most reliable virtual care



Dual cameras enable two or more caregivers to deliver care at the same time, from the same device

SOLO ProCart^{*}

Key features

Virtual monitoring

- Provide coverage to multiple patient rooms from a single device
- Monitor up to 25 patients remotely via live video
- Add or remove patients without disrupting the sitter's view of other patients
- Seamlessly transfer patient video stream to new user as shifts change
- Pre-recorded audio commands in 35 different languages allow for immediate patient redirection in the patient's native language
- In-platform documentation of remote interventions supports real-time clinical decision-making
- Ability to temporarily hide patient video for privacy
- Two-way audio for patient communication
- Low-light visibility



Virtual consults

- Ability to easily move device between patient rooms
- High-definition pan-tilt-zoom camera with box zoom supports seamless workflows and high-quality video clarity
- Two-way audio-video consults between patient and virtual care team members without disrupting active remote monitoring
- Ability to dock away from patient when not in use
- "Virtual knock" and privacy mode give patients the opportunity to accept or decline virtual visit before cameras are turned on
- Option to invite family members, additional care team members and/or interpreters to video sessions via email or SMS text (no app to download)
- Low light/IR technology for nighttime rounding
- Intuitive touchscreen display

* The SOLO ProCart will be available in Q2 2024

** Use of the word "device(s)" in this document refers to Teladoc Health telehealth products, not medical devices as defined in Section 201(h) of the FD&C Act.

LEARN MORE: TeladocHealth.com | engage@teladochealth.com

About Teladoc Health: Teladoc Health is on a mission to empower all people everywhere to live their healthiest lives. As the world leader in whole-person virtual care, the company leverages its 20+ years of expertise and data-driven insights to meet the growing needs of consumers and healthcare professionals across the full care continuum, at every stage in a person's health journey.

Teladoc[®]
HEALTH