

Solo ProCart*

A cost-effective, scalable approach to virtual care

Ensure clinical readiness and mitigate workforce challenges

Current workforce challenges require a new approach to care delivery. Optimize efficiency by maximizing staff capacity and giving staff more focused time for bedside care.

The Solo ProCart enables accessible virtual care through a device** that can seamlessly provide virtual consults and virtual sitting simultaneously. Easy to use and support with a minimal footprint, the Solo ProCart serves as a low barrier to entry for the many benefits of an enterprise virtual care strategy.

Transforming care delivery and reach

Teladoc Health offers a fully integrated suite of connected care solutions to help hospitals and health systems of all sizes provide a cost-effective, high-quality telehealth experience to their patients and care providers.

The Solo ProCart is just one part of an enterprise-wide virtual care solution designed to support personalized care in any environment and harness data analytics through a single platform.

The Solo ProCart is optimized for a wide range of use cases, including:

- Stroke
- Behavioral health
- Virtual nursing
- Urgent care
- Virtual rounding
- Inpatient care
- Virtual consults
- Virtual sitting
- Ambulatory care



Key benefits



24/7 proactive (or fleet) monitoring ensures that telehealth devices are always ready for virtual consults, a critical requirement for high-acuity clinical situations



Compact size and long battery life ideal to move for any care setting



Always-on capability ensures clinicians the ability to deliver the most reliable virtual care



Dual cameras enable two or more caregivers to deliver care at the same time, from the same device

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Key features

Virtual monitoring

- Provide coverage to multiple patient rooms from a single device
- Monitor up to 25 patients remotely via live video
- Add or remove patients without disrupting the sitter's view of other patients
- Seamlessly transfer patient video stream to new user as shifts change
- Pre-recorded audio commands in 35 different languages allow for immediate patient redirection in the patient's native language
- In-platform documentation of remote interventions supports real-time clinical decision-making
- Ability to temporarily hide patient video for privacy
- Two-way audio for patient communication
- Low-light visibility



Virtual consults

- Ability to easily move device between patient rooms
- High-definition pan-tilt-zoom camera with box zoom supports seamless workflows and high-quality video clarity
- Two-way audio-video consults between patient and virtual care team members without disrupting active remote monitoring
- Ability to dock away from patient when not in use
- "Virtual knock" and privacy mode give patients the opportunity to accept or decline virtual visit before cameras are turned on
- Option to invite family members, additional care team members and/or interpreters to video sessions via email or SMS text (no app to download)
- Low light/IR technology for nighttime rounding
- Intuitive touchscreen display

* The Solo ProCart will be available in Q2 2024

** Use of the word "device(s)" in this document refers to Teladoc Health telehealth products, not medical devices as defined in Section 201(h) of the FD&C Act.

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About Teladoc Health: Teladoc Health is on a mission to empower all people everywhere to live their healthiest lives. As the world leader in whole-person virtual care, the company leverages its 20+ years of expertise and data-driven insights to meet the growing needs of consumers and healthcare professionals across the full care continuum, at every stage in a person's health journey.

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